

UNEMPLOYMENT INSURANCE LAW

NOTICE TO EMPLOYEES

You have the right to unemployment benefits if you lose your job or your work hours are substantially reduced through no fault of your own. You may file your claim for unemployment insurance benefits online or by phone.

Go to **uiclaims.hawaii.gov** to file online between 6:30am to 11:00pm on Mondays through Fridays and between 9:00am to 11:00pm on weekends & holidays.

Call **Hawaii Tele-Claim** at 643-5555 (from anywhere in Hawaii) or 1-877-215-5793 (from outside Hawaii) to file by phone. TDD relay service is available for hearing impaired customers. Hours of operation are Sunday 9am to 11pm, Monday through Thursday 6:30am to 11pm, and Friday 6:30am to 4:30pm. (If Friday is a holiday, then Thursday's hours will be from 6:30am to 4:30pm.)

Important Information:

- When you file, you must provide your social security number.
- If you are not a U.S. citizen, you should have your alien registration number available.
- You will need to provide information for all of your employers in the past 18 months, such as the employer's name, address, zip code, phone number, dates of employment, and reason for separation. Ex-military servicepersons should have their DD214 (member 4) available. Former federal employees should have their Standard Form 8, Standard Form 50, or pay stubs available.
- File your claim promptly. Your claim will begin only from the week that you file with the Unemployment Insurance Office.

Unemployment Insurance Offices:

Honolulu Claims Office	586-8970 or 586-8971	dlir.ui.honolulu@hawaii.gov
Kaneohe Claims Office	233-3679	dlir.ui.honolulu@hawaii.gov
Waipahu Claims Office	675-0030	dlir.ui.waipahu@hawaii.gov
Hilo Claims Office	974-4086	dlir.ui.hilo@hawaii.gov
Kona Claims Office	322-4822	dlir.ui.kona@hawaii.gov
Maui Claims Office	984-8400	dlir.ui.maui@hawaii.gov
Molokai Claims Office	553-1750	dlir.ui.maui@hawaii.gov
Kauai Claims Office	274-3043	dlir.ui.kauai@hawaii.gov
Liable Interstate Unit	(808) 586-8960	dlir.ui.honolulu@hawaii.gov

This notice provides general background information on Hawaii Unemployment Insurance laws and is not intended to serve as a substitute for legal counsel. For specific legal advice on individual situations, please consult an attorney.

Dwight Takamine, Director
Department of Labor and Industrial Relations

*You may satisfy Hawaii labor Laws' posting requirements by posting our official labor law poster. For more information:
<http://labor.hawaii.gov/ui/official-labor-law-poster>